

# HennepinHealthcare FAMILY PRESENCE AND GUIDELINES FOR VISITORS

Visiting hours from 8am to 10pm

# **EFFECTIVE 1/12/25**

#### **Emergency Department (ED) (24/7)**

1 visitor in the waiting room with the following exceptions:

ED Pediatric patients 2 parents/guardians

Once roomed, max of 2 visitors at bedside at a time

#### Inpatient adult patients and RTU

Unrestricted visitation during visitor hours

1 overnight visitor per patient in private rooms
(\*exceptions for compassionate care)

For ICU's, limit to 2 visitors in a room at a time

#### Inpatient pediatric patients

Unrestricted visitation during visiting hours 2 visitors may stay overnight (\*exceptions for compassionate care)

### **Newborns/NICU**

Mother and 2 other approved visitors

Each May bring additional visitors

Additional visitors must come with Mom or one of the other approved visitors.

Max 3 at bedside.

## **Labor & Delivery patients**

Unrestricted visitation

#### **OB** patients

Unrestricted visitation during visiting hours

1 visitor may stay overnight (\*exceptions for compassionate care)

#### Outpatient clinic patients (during clinic hours)

Clinic & Specialty Center, Campus Clinics, Community Clinics

2 visitors maximum in exam room, not including patient (subject to provider discretion)

## **Outpatient surgical service and procedural areas Adult:**

1 visitor per patient in pre-op and PACU at a time

A second visitor may swap with the first visitor in PACU to allow for 2 different visitors per patient.

# Outpatient surgical service and procedural areas PEDS:

2 visitors per patient in pre-op and PACU at a time

### Inpatient Psychiatry patients (for visiting hours please see back page)

Visitors are allowed during psychiatry visiting hours to support group participation

# \*Compassionate care visitation for patients (24/7) Rotations encouraged between 8am and 10pm

Multiple family members allowed to rotate as agreed upon. Ideal limit is 6 people total, with exceptions. Children must always be accompanied by an adult.

#### **ADDITIONAL GUIDELINES:**

- Visiting hours are from 8am to 10pm
- Overnight visitors must arrive by 10pm
- All visitors must stop at the Welcome Desks for visitor pass processing
- Units will redirect any adult visitors without a pass to Welcome Services to obtain a visitor's pass
- Visitors for hospitalized patients enter through one of the following entrances:
  - o 730 S. 8th Street (Red 1 entrance) (24/7/365)
  - o Purple 2 Skyway (7:30am 8pm/M-F)
  - o 900 S. 8th Street (Blue 1 entrance) (7:30am 6pm/M-F)
- Visitors must be age 5 and older and must be able to mask appropriately (if needed)
- · Only healthy visitors are allowed
- Masking is required in the following situations:
  - o If the organization requires it based on community or organizational factors
  - o If the patient is in isolation precautions (e.g, COVID+ or COVID suspected, influenza, etc.) or if directed by signage on the patient's door
  - o If directed by the patient's care team
- Clergy, chaplains, spiritual leaders, legal counsel, qualified rehabilitation professionals, law enforcement, county agencies, doulas, mothers of newborn intensive care unit (NICU) infants, and employees are not included in the visitor count.
- · Children as visitors:
  - o Young children may be more vulnerable to infections and parents should consider this when bringing their child into a hospital setting.

    Parents should strongly consider leaving children at home if they are visiting someone with an active contagious infection (e.g., COVID-19, Influenza, RSV, strep throat, bacterial pneumonia) to prevent exposures between child and patient.
  - o Children must be accompanied by a responsible adult.
  - o Children must be of an age where they are able to mask if required by hospital policy.
  - o Children must be asymptomatic.
  - o ICU's: we strongly discourage any children under the age of 5 from visiting due to the nature of the environment.
  - o Newborn nursery: siblings are allowed when it is not cold/flu season.
  - o Compassionate exceptions will be made at the unit level for younger visitors.
  - o Compassionate exceptions will be made for a twin of a NICU infant.
- Inpatient Psychiatry visiting hours are; Monday through Friday 12pm 1pm and 4pm 8:30pm, Weekends and Holidays 11am 8:30pm. The reduced hours are to allow for unit group programming.