

Minutes of the Hennepin Healthcare System, Inc. Board of Directors Meeting Wednesday, May 29, 2019 12:30 PM S4.233 Conference Room

Minutes

Member Attendance:

- ✓ Janis Callison
- ✓ John Cumming, MD
- √ Jacob Gayle
- ✓ Marion Greene
- ✓ Tara Gustilo, MD
- ✓ Melissa Irving
- ✓ Brock Nelson
- √ Kris Petersen
- / Brian Ranallo
- ✓ Sheila Riggs, DDS, DMSc (Chair)
- ✓ Kathy Tunheim
- ✓ Diana Vance-Bryan
- ✓ Thomas Wyatt, MD
- David Ybarra

Indicates member attended via conference call

Indicates member was physically present at meeting

Guest Attendance:

- √ Bonnie Anderson-Maxey
- ✓ Lori Brown
- ✓ Ross Chavez
- √ Walt Chesley
- ✓ Susie Emmert
- Katherine Hansen
- ✓ Tom Hayes
- ✓ Bill Heegaard, MD
- ✓ Derrick Hollings
- ✓ Lori Johnson
- ✓ Brad Linzie, MD
- ✓ Sheila Moroney
- √ Henry Parkhurst
- √ Theresa Pesch
- ✓ David Plummer, MD

Recorder:

Kim Bennett

1. Call to order

Chair Sheila Riggs, DDS, DMSc, called the meeting to order at 12:34 p.m. Dr. John Cumming, Interim CEO, thanked the food service team for the great lunch they provided and noted they

received the Silver Plate award. Bill Marks and Antonio Sanchez from Food Services thanked the Board for their gratitude.

2-4. Consent Agenda

A motion to approve the Consent Agenda was made, seconded, and approved. The Consent Agenda contained the following items:

- A. Minutes from the 3/27/19 with one change to remove a non-present attendee on page 1, 4/10/19, 4/24/19 and 5/9/19 Board Meetings and Retreat.
- B. Main Body of the Credentials Report
- C. 2019 Hospice QAPI Plan

Action/Follow-up: None

5. Mission Effectiveness Committee

A. Committee Update

Kathy Tunheim, Committee Chair, shared the activities of the committee. She highlighted the work the committee is doing now to look at the purpose of this committee and what success looks like for this organization.

B. Legislative Update

Dr. John Cumming, Interim CEO, introduced Susie Emmert as our new Senior Director of Advocacy and Public Policy. She shared her background and provided outcomes from the extended legislative session which were highlighted in an updated document added to the end of the BoardEffect packet. There was a lot of good news to report but Susie noted she is disappointed in the lack of results for respite and dental policy changes. These two legislative changes would have brought a lot of value to HHS patients. She also noted that she plans to bring more legislators from the state in for tours of the organization now that session is ending.

C. Employee Engagement Update

Walt Chesley, Chief Human Resources Officer, introduced the documents found on pages 46-54 of the packet noting the work that has been done to improve staff engagement. Discussion took place on building trust, improving communication and incorporating feedback from staff. Trust needs to be the foundation before other changes can be successful. In nursing, following through is the most important tactic by leaders with staff. Walt noted the organization and leadership is working on being more proactive instead of reactive.

Agenda items 6-20 closed.

21. Adjourn

The meeting recessed at 4:11 p.m. to reconvene at the Clinic and Specialty Center Community Room at 4:30 p.m. for the HHS Board Annual Meeting.